

COLLAR ORNAMENTS

ORDER FORM (REV 09/23/2025)

PHONE: 323-278-1999 FAX: 323-278-1980

## STEP 1: CUSTOMER INFORMATION DEPT./CO. NAME: CUSTOMER NAME:\_\_\_\_ ACCOUNT #: EMAIL ADDRESS: PHONE NUMBER: ADDRESS: STEP 2: ORDER DETAILS QTY#: ITEM/STYLE#: **ENAMEL COLOR ATTACHMENTS: FINISH: METALLIC** POST & PEG CARLTONE (All gold) PLATILOY (All silver) BLACK TWO CLUTCH OTHER: **BLUE** RED OTHER STEP 3: CUSTOM **LETTERING: (IF ANY)** MOLD MAY BE REQUIRED INSIGNIA: (IF ANY) (Images for reference only; a wide variety of insignias available) STEP 4: SPECIAL INSTRUCTIONS SPECIAL INSTRUCTIONS: STEP 5: APPROVAL I APPROVE THE SPECIFICATIONS AND PRODUCTION OF THE ITEM(S) LISTED ON THIS FORM. Your account manager will contact you to confirm order details before production begins. PLEASE SEND ME A QUOTE, THIS IS NOT AN ORDER. SIGNATURE DATE: WARRANTY - We stand firmly behind our products, offering a lifetime warranty on pins, joint assemblies, and other attachments, including dislodged seals and panels, subject to certain exclusions. The finish on our badges, hat badges, and medals is covered by a three-year warranty under normal wear and tear, provided our Care Instructions are followed and subject to certain

RETURN / CANCELLATION POLICY - All sales are final and non-returnable. However, you may cancel or request changes within one (1) business day of receiving an emailed copy of the sales order from your Account Manager. After production begins, changes or cancellations may be subject to work-in-process fees. Please inspect your order upon receipt and notify us by email within ninety (90) calendar days if you encounter any issues. Your satisfaction is our top priority, and we will work quickly to make it right.

limitations. Any warranty repairs after 3 years of purchase will incur shipping fees.